



The CMP is a regional program to address and manage congestion within the 10-county Southwestern Pennsylvania region in order to facilitate the movement of people and goods.

Congestion Management Process

Strategy Survey

How do we update the congestion mitigation strategies?

1. CMP team identifies corridors in a county, and builds a SurveyMonkey survey to poll the planning partners and public on the strategies utilized to mitigate congestion.
2. The survey is distributed to the planning partners via email, and to the public through targeted advertisement in the vicinity of the corridors.
3. The planning partners and public respond to the survey over a 2-week period, where the results are collected by the SurveyMonkey tool.
4. Staff downloads the survey data by individual response, in excel form. Staff then separates the results by corridor, to compare the existing data and strategies to the suggested strategies submitted.
5. Calculate the results for each question into percentage format to better understand where each strategy lies. If the strategies and ranked desires align, all is well. If there are discrepancies in the ratings, we need to adjust the strategies to align with the public's interests. This doesn't mean moving something to the top if it was previously ranked at the bottom, but a fair assessment to show that the public's interest has changed since the last set of mitigation strategies was decided upon. Once the strategies are set, we update the corridor strategies in the excel document.
6. Convert the *STRATEGIES* excel to *PDF* for each corridor, and save.
7. In the individual ArcGIS CMP County maps, upload the hyperlink for the updated strategies for each corridor into the strategies field, and share the service by rewriting an existing service.
8. Upload the updated strategies to the ArcServer in the CMP folder (*wwwroot>inetpub>CMP*), in the sub folder Strategies.
9. Do this for all corridors/counties with updated strategies.

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